

POLICY OF INTEGRATED MANAGEMENT SYSTEM

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The policy of the IMS of SPP's, Čačak, is based on modern market-oriented business principles with the aim of meeting the demands, needs and expectations of interested parties in the areas of production and service provision to its customers/users.

The SPP's IMS policy is based on the following principles:

1. The quality of products/services provided, EMS and OS&H are the constant responsibility and permanent concern of all employees in terms of meeting the requirements of ISO 9001:2015 (QMS), ISO 14001:2015 (EMS) and ISO 45001:2018 (OH&S), i.e. compliance with their requests.
2. The process of applying these management systems, which make up the IMS model, is aimed at:
 - continuous monitoring and review of the IMS, detection of possible deficiencies and definition of measures to improve and advance the work process and service provision in all functions, all organizational units and all workplaces of SPP,
 - alignment of the goals of the organization and the goals of IMS, with the needs and expectations of interested parties, constant innovation and modernization of the production process, in accordance with modern trends and achievements.
3. The criteria for application and improvement of IMS are:
 - professionally performing the tasks of all employees in the best way during working hours,
 - joint, team work, with the aim of mutual assistance in achieving the established goals of IMS and creating a climate of mutual respect and trust,
 - constant training of all employees for quality, health and safety and occupational responsibility, constant improvement of partner relations with suppliers.
4. The basic criteria of the quality of IMS application are:
 - compliance with the requirements of the QMS, EMS and OH&S standards, as well as the application of achievements from practice in these areas in the world,
 - the maximum degree of creativity and innovation in work on improving the management systems in work processes,
 - complete documentation of the work process according to the requirements of these standards, using the model of documented information,
 - achieved a high level of effectiveness, plans: quality, health and safety, and rationality in the work process, the leadership role of management and maximum responsibility for the fulfilment of all interested parties.

In the implementation of the SPP's IMS policy, it has close and correct cooperation with scientific institutions, local and state government units, suppliers and users of services.

It is the duty of all SPP's employees to behave in accordance with the defined principles and they are responsible for:

- adhering to and applying the adopted documented information of the IMS, giving, with its creativity, a contribution to its improvement, as well as to the improvement of the work process,
- a positive and responsible attitude towards the quality of their work, EMS as well as OH&S,
- conscientious handling of equipment, means of work and their care, as well as health and safety,
- application of current regulations, scientific and professional achievements in their work.

Constantly raising the level of quality of products/services, EMS and OH&S are the foundation of the growth and development of SPP!

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Cacak, June 2022.